

AWOSANYA IFEOLUWA O.

NETWORK ENGINEER

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PROFESSIONAL PROFILE

Experienced Network Operations Engineer with hands-on expertise in monitoring, troubleshooting, and maintaining enterprise and partner network connectivity across fiber and wireless infrastructure. Proven ability to install, configure, and maintain hardware/software systems; monitor network systems, servers, and IT infrastructure; and resolve technical issues promptly to ensure system uptime and SLA compliance. Skilled in data security, backups, user support, documentation, performance monitoring, and staying current with emerging technologies and IT policies.

WORK EXPERIENCE

Network Engineer | Broadbased Communications June 2025 - Present

- Monitored, maintained, and optimized enterprise/partner network connectivity across fiber and wireless links, ensuring high system performance and recommending improvements.
- Installed, configured, and validated fiber links on modems with end-to-end testing, service activation, and hardware/software maintenance.
- Troubleshot incidents/outages promptly, coordinated with field engineers/vendors for fault resolution, performed Root Cause Analysis (RCA), and restored services while managing user access and permissions.
- Prepared technical documentation/reports and ensured data security, backups, system integrity, and compliance with IT policies/SLAs.
- Provided technical updates and support to customers/internal teams, including training elements during incident lifecycles.

Intern | FM Solutions September 2022 -November 2022

- Managed live radio streaming, workstations, and audio equipment configurations to prevent disruptions, mirroring IT infrastructure monitoring and technical support.

- Troubleshoot hardware/software issues promptly and ensured system integrity/internet connectivity.

Intern | iDesignpro Academy

September 2021- November 2021

- Troubleshoot computer hardware/software installation issues and resolved technical problems efficiently.
- Supported project planning, requirements gathering, and system maintenance tasks.

EDUCATION

B.Sc. Computer Science | Dominion University, Ibadan

2019 – 2023

TECHNICAL SKILLS

- Network Management: NOC Monitoring, Enterprise Administration (LAN/WAN), Fiber/Wireless Installation/Support, Performance Analysis Tools
- Troubleshooting & Support: Incident Management, Fault Resolution, Service Restoration, Technical Support/User Assistance
- Security & Compliance: Data Security/Backups, User Accounts/Access Controls, IT Policies/SLA Compliance
- Documentation & Optimization: Network Documentation/Reporting, RCA, Uptime Optimization
- Tools/Technologies: Fiber Modems, Monitoring Software (PRTG & NetNumen), Hardware/Software Configuration